THE UNIVERSITY OF THE WEST INDIES

Semester l ☒   Semester II ☐   Supplemental/Summer School ☐

Examinations of December ☒ /April/May ☐ /July ☐ 2022

Originating Campus: **Cave Hill** ☐ **Mona** ☒ **St. Augustine** ☐

Mode: **On Campus** ☒ **By Distance** ☐

Course Code and Title: **LIBS6106 – Management of Libraries & Information Units**

Date: Time:

Duration: **3 Hours**   **Paper No:**

Materials required:

Answer booklet: Normal ☒   **Special** ☐   **Not required** ☐

Calculator: Programmable ☐   **Non Programmable** ☐
(where applicable)

Multiple Choice answer sheets: numerical ☐ **alphabetical** ☐ **1-20** ☐ **1-100** ☐
Auxiliary/Other material(s) – Please specify:

Candidates are permitted to bring the following items to their desks:

Instructions to Candidates: This paper has 2 pages & 6 questions.

Candidates are reminded that the examiners shall take into account the proper use of the English Language in determining the mark for each response.

ALL CANDIDATES MUST ANSWER SECTION A AND ANY TWO (2) ADDITIONAL QUESTIONS FROM SECTION B.

SECTION A

1. "To be an effective manager, you'll need to develop a set of skills, including planning, communication, organization and leadership."

   Using **THREE (3)** examples, discuss in reference to either a library, an archive or a museum within the Caribbean context.

SECTION B

2. (a) Discuss the Core principles of SM as put forth by Charles Winslow Taylor.

   (b) Using **TWO (2)** examples, explain how applicable this theory could be in the management of a type of library or information unit of your choice.

3. (a) Explain what is meant by the term, "New Public Management (NPM)."

   (b) Discuss the feasibility of implementing NPM in libraries and information units. Illustrate your answer with reference to Caribbean libraries and information centres.

4. "…Shackleton turned his attention to the crossing of Antarctica from sea to sea, via the pole. To this end, he made preparations for what became the Imperial Trans-Antarctic Expedition, 1914–1917."

   (a) Identify **FOUR (4)** managerial attributes displayed by Sir Ernest Henry Shackleton while on the Trans-Antarctic Expedition.

   (b) Explain how each of these attributes could be best utilized in a Caribbean library or information centre.

5. You are the first speaker on the opposing team in a debate organized by a library and information professional association. Using **SIX (6)** examples to support your argument, address the moot: "A manager is born, not made."

6. (a) Explain the meaning of the acronym, SWOT.

   (b) Perform a SWOT Analysis of a Caribbean library or information centre of your choice.

   (c) Discuss **ONE (1)** way in which this organization can maximize one aspect of the SWOT, while minimizing another, for the success of the organization.

END OF EXAMINATION