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LIBRARY
Department of Library and Information Studies
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THE UNIVERSITY OF THE WEST INDIES

Semester I Semester II Supplemental/Summer School

Examinations of December /April/May /July 2009

Originating Campus: Cave Hill Mona St. Augustine

Mode: On Campus By Distance

Course Code and Title: **LIBS3003 – PUBLIC LIBRARY SERVICES**

Date: Time:

Duration: **2 Hours**

Paper No:

Materials required:

Answer booklet: Normal Special Not required

Calculator: Programmable Non Programmable
(where applicable)

Multiple Choice answer sheets: numerical alphabetical 1-20 1-100

Auxiliary/Other material(s) – Please specify:

Candidates are permitted to bring the following items to their desks:

Instructions to Candidates: This paper has 8 pages & 24 questions.

Candidates are reminded that the examiners shall take into account the proper use of the English Language in determining the mark for each response.

ANSWER ALL QUESTIONS IN THE SPACES PROVIDED.

1. What are the **THREE (3)** missions of the public library according to the Department of Culture, Media and Sport in the UK. **(3 marks)**

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2. Name any **FOUR (4)** functions of the public library as stated in the IFLA/ Unesco Public Library Manifesto. **(4 marks)**

3. Describe **FOUR (4)** of the benefits of public libraries as argued in the *Report of the Trustees of the Public Library of Boston*. **(4 marks)**

4. Give **THREE (3)** examples of programmes which could satisfy the public library mission to provide *Current Topics and Titles*? **(3 marks)**

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5. Identify **FIVE (5)** aspects of the social conditions of Jamaica between the period 1930 – 1950 which influenced the emergence of the Jamaica Library Service? **(5 marks)**

6. Name **FOUR (4)** benefits to having a Mission Statement. **(4 marks)**

7. Give **FOUR (4)** reasons why public library legislation is necessary? **(4 marks)**

8. Define Social Libraries and list **THREE (3)** advantages the public library offers over Social Libraries. **(5 marks)**

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9. List the **FIVE (5)** generic functions of National Libraries. **(5 marks)**

10. Name **THREE (3)** ways in which copyright is a barrier to public library services for the blind. **(3 marks)**

11. Define “Assistive Technology” and list **FOUR (4)** types of Hi Tech Assistive Technologies for the Print Disabled. **(5 marks)**

12. Suggest **FIVE (5)** measures the public library can implement to attract those described as “socially excluded”? **(5 marks)**

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13. Name **THREE (3)** policy initiatives, local or international, which provide justification for library services to the blind. **(3 marks)**

14. Define the concept of Readers' Advisory. **(3 marks)**

15. List **FOUR (4)** sets of competencies required of the Readers' Advisory. **(4 marks)**

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16. Give **THREE (3)** reasons for not separating out genre fiction and **(TWO) 2** reasons for separating out genre fiction. **(5 marks)**

17. Indicate **FOUR (4)** goals of reading programmes for children between the ages of 0 – 6. **(4 marks)**

18. Indicate **FIVE (5)** responsibilities of the public library's Board of Management. **(5 marks)**

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19. What are the **FIVE (5)** elements of the organizational structure as identified by Henry Mintzberg? **(5 marks)**

20. Name **THREE (3)** methods for organizing departments and state **ONE (1)** advantage and **ONE (1)** disadvantage of any one of the **THREE (3)**. **(5 marks)**

21. Michael Gorman suggests that the library collection spans **FOUR (4)** categories of resources. What are the categories? **(4 marks)**

22. Explain the acronym MUSTIE. **(3 marks)**

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23. What, according to Lester Asheim are the differences between censorship and selection?
(4 marks)

24. Explain each of the **FIVE (5)** Cs of the Marketing Mix **AND** briefly explain any **ONE (1)** of the Five. (5 marks)

END OF PAPER