



THE UNIVERSITY OF THE WEST INDIES

Semester I Semester II Supplemental/Summer School

Examinations of December **April/May** **July** **2011**

Originating Campus: Cave Hill Mona St. Augustine

Mode: On Campus By Distance

Course Code and Title: **LIBS 3005 Management of Libraries in Selected Environments**

Monday May 09, 2011

Date: Time: 4:00 - 6:00 p.m

Duration: **2 Hours**

Paper No:

Materials required:

Answer booklet: Normal Special Not required

Calculator: Programmable Non Programmable
(where applicable)

Multiple Choice answer sheets: numerical alphabetical 1-20 1-100

Auxiliary/Other material(s) – Please specify:

Candidates are permitted to bring the following items to their desks:

Instructions to Candidates: This paper has 2 pages & 7 questions.

Candidates are reminded that the examiners shall take into account the proper use of the English Language in determining the mark for each response.

ANSWER THREE QUESTIONS. DO QUESTION ONE AND ONE FROM EACH OF SECTIONS (A) AND (B).

1. "Succession planning, a strategy for developing leaders from within the company or organization, is a technique that could be useful to libraries." (Judith M. Nixon)
Discuss in relation to academic and special libraries.

20/1/12

Section A

2. Special libraries will operate at varying levels in the kinds of services and activities. This is the view of Christianson, King and Ahrensfield. Elaborate in relation to acquisitions, organization of material and information dissemination.
3. According to the trait theory of leadership, what are the traits of the effective leader? What has been the advice from the literature about the appropriateness of leadership styles?
4. Write brief notes on **FIVE** of the following:
 - a) Records management and the special librarian
 - b) **Marketing the special library**
 - c) **Customer service**
 - d) **Access to information**
 - e) **Ethics and the library manager**
 - f) **Supervising**
 - g) **In-house publications**

Section B

5. What are **FOUR** (4) of the challenges which university libraries face in their efforts to satisfy the needs of their clients?
6. Demonstrate your understanding of the concept of National Information System and outline the contributions which national libraries can make towards its achievement in any territory of the Caribbean.
7. Assess the value of branch libraries in universities. Illustrate your answer with examples.

End of Paper