



THE UNIVERSITY OF THE WEST INDIES

Semester I Semester II Supplemental/Summer School

Examinations of December /April/May /July 2010

Originating Campus: **Cave Hill** **Mona** **St. Augustine**

Mode: **On Campus** **By Distance**

Course Code and Title: **LIBS3005 – Management of Libraries in Selected Environments**

Date: _____ Time: _____

Duration: **2** **Hours** **Paper No:** _____

Materials required:

Answer booklet: **Normal** **Special** **Not required**

Calculator: **Programmable** **Non Programmable**
(where applicable)

Multiple Choice answer sheets: **numerical** **alphabetical** **1-20** **1-100**

Auxiliary/Other material(s) – Please specify:

Candidates are permitted to bring the following items to their desks: Pencil or pen, Ruler, ID card, Exam card

Instructions to Candidates: This paper has 2 pages & 7 questions.

Candidates are reminded that the examiners shall take into account the proper use of the English Language in determining the mark for each response.

ANSWER THREE (3) QUESTIONS. DO QUESTION ONE AND ONE FROM EACH OF SECTIONS (A) AND (B). EACH QUESTION CARRIES TWENTY (20) MARKS.

- 1. “Librarians and information professionals face a challenging and at the same time exciting future.” One way of meeting these challenges is to be equipped with a set of ‘core competencies’. Discuss in relation to academic and special libraries.

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DO NOT WRITE OR TYPE ON THE BACK OF THIS SHEET: USE ONE SIDE ONLY INSTRUCTIONS: Each page must be signed by the First and Second Examiners, and where applicable the University and External Examiners. Completed forms should be handed to the Senior/Assistant Registrar (Examinations). Where applicable, the EXTERNAL EXAMINER is required to sign the question paper and return it with comments, if any, (on a separate sheet), to the Senior/Assistant Registrar (Examinations).

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First Examiner _____ University Examiner (where applicable)

.....
Second Examiner _____ External Examiner (where applicable)

Date: 20.../.../..... Date: 20.../.../.....

SECTION A

2. The role of the manager in the special library is critical to the success of the library. Discuss in light of his/her managerial responsibilities.
3. Explain **FIVE (5)** of the features which set the special library apart from other types of libraries.
4. Write notes on **FIVE (5)** of the Following:-
 - Services marketing
 - Government publications
 - Knowledge management
 - Mentoring
 - Customer service
 - Access to information
 - Procedure manual
 - Networking

SECTION B

5. Justify the establishment of a new branch library within an existing university library system. Explain its relationship with the university's main library.
6. Discuss how the new information communication technologies have enabled university libraries to provide better user services.
7. Developments in the publishing industry have contributed to some of the current difficulties in collection development in university and research libraries. What are some of the methods used by university and research libraries to solve these problems?

END OF QUESTION PAPER**Semester 2 2009/2010**

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