THE UNIVERSITY OF THE WEST INDIES

Semester I ☒ Semester II ☐ Supplemental/Summer School ☐

Examinations of December ☒ /April/May ☐ /July ☐ 2012

Originating Campus: **Cave Hill** ☐ **Mona** ☒ **St. Augustine** ☐

Mode: **On Campus** ☒ **By Distance** ☐

Course Code and Title: **LIBS6101 - MANAGEMENT OF INFORMATION UNITS**

Date: **Thursday, December 20, 2012**   Time: **2:00 – 5:00 p.m.**

Duration: **3 Hours**   Paper No:

Materials required:

        Answer booklet: **Normal** ☒   **Special** ☐   **Not required** ☐

        Calculator: Programmable ☐   **Non Programmable** ☐
        (where applicable)

Multiple Choice answer sheets: numerical ☐ alphabetical ☐ 1-20 ☐ 1-100 ☐
Auxiliary/Other material(s) – Please specify:

Candidates are permitted to bring the following items to their desks:

Instructions to Candidates: This paper has 2 pages & 6 questions.

Candidates are reminded that the examiners shall take into account the proper use of the English Language in determining the mark for each response.

ANSWER ANY THREE (3) QUESTIONS. (60% OF FINAL MARKS)

1. Identify and explain with library related examples, the *Managerial Functions* as articulated by Henri Fayol and *Managerial Roles* as articulated by Henry Mintzberg.

2. Discuss the context of "self-managing teams" **AND** describe the strengths, weaknesses and issues regarding such teams.

3. How is leadership different from, yet similar to management **AND** explain any three leadership theories.

4. Explain and describe each element of the TEMPLES framework within the context of Strategic Planning for any type of library of your choice.

5. Compare and contrast Output and Outcome evaluation **AND** give a detailed example of one library's application of an **Outcome** study.

6. A library director has approached your consulting firm for advice on the use of a focus group to aid in the development of the library's goals and objectives. Prepare a response which explains the methodology, the strengths and weaknesses of the method; the steps in the process and considerations related to each step in the process.

END OF PAPER