



THE UNIVERSITY OF THE WEST INDIES

EXAMINATION OF APRIL/MAY 2008

Code and Name of Course: *LS30E – Management of Libraries in Selected Environments*

Paper:

Date and Time: Thursday May 08, 2008 4:00–6:00pm

Duration: 2 hrs.

INSTRUCTIONS TO CANDIDATES: This paper has 2 page(s) and 7 questions

ANSWER THREE QUESTIONS. DO QUESTION ONE AND ONE FROM EACH OF SECTIONS (A) AND (B).

1. “The emerging field of knowledge management offers academic libraries the opportunity to improve effectiveness, both for themselves and their parent institutions.” Townley, Charles. T, 2001. Special libraries have already demonstrated this. Discuss this statement in relation to **EITHER** the special library **OR** the academic library.

Section A

2. Planning is one of the main managerial responsibilities.
 - a) Comment on the importance of “a systematic planning process” in the special library **AND**
 - b) Identify **THREE (3)** types of plans relevant to the special library and describe each making sure to highlight its purpose.
3. Special librarianship in the twenty first century is a dynamic, technologically dependent branch of information science. The special librarian therefore needs to be equipped with specific competencies. Identify and expand on **SIX (6)** of these.
4. Write notes on **FIVE (5)** of the following:-
 - Access to information
 - In-house publications
 - Government publications
 - Library co-operation
 - Specialized and personalized service
 - Ethics and leadership
 - Services marketing
 - Organizing

Section B

5. Most university libraries aim to provide the same level of service to their distance learners as they provide for their on-campus students. How has technological developments enabled them to do so?
6. National library networks can facilitate the development of library and information services in a nation. What contributions can research and academic libraries make towards the development of such a system in a named territory in the Caribbean?
7. What are some of the challenges which university libraries face in their efforts to provide the high level of service expected by their ever demanding client groups?

END OF PAPER